



# Creative Zen Vision W Keypad Replacement

This guide will show you how to remove and install the keypad for your device.

Written By: Tim Wilson



## INTRODUCTION

This guide will show you how to remove and install the keypad for your device. Use this guide if your buttons stop working because the keypad is broken.

---



### TOOLS:

- [Spudger](#) (1)
  - [1.5 mm Flathead Screwdriver](#) (1)
  - [Tweezers](#) (1)
  - [iFixit Opening Tools](#) (1)
  - [Phillips #0 Screwdriver](#) (1)
-

## Step 1 — Front Cover



- Remove 2 screws (2.5 mm) on the top of the device using Phillips #0.

## Step 2



- Remove 2 screws (2.5 mm) on the bottom of the device using a Phillips #0.

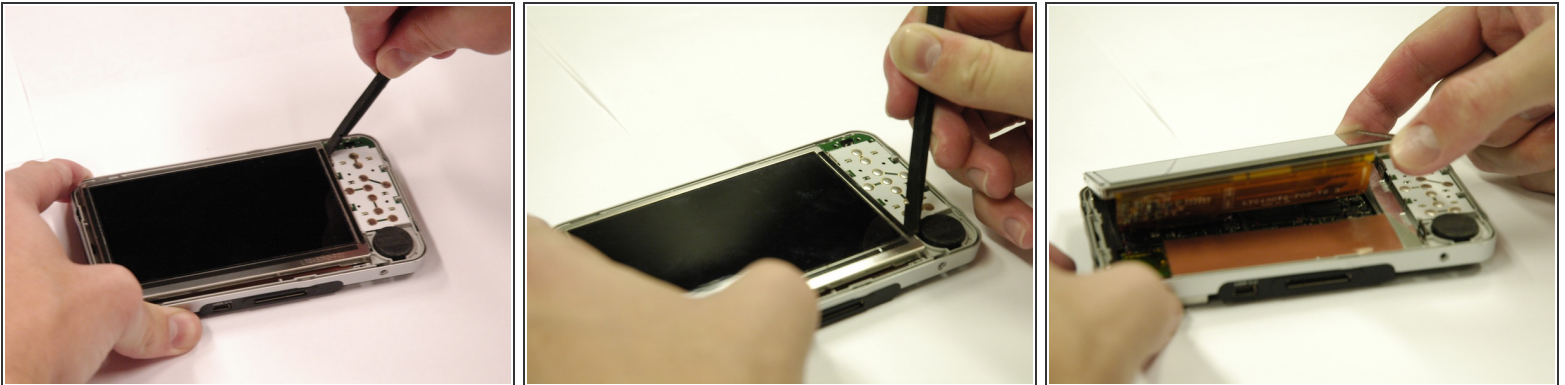


## Step 3



- Use a spudger to get between the cover and the screen. Carefully lift the cover off of the screen without putting too much pressure on the screen.
- When the cover has been lifted off the screen, use your hands to remove it from the device.
- The button pad may fall off when the cover is removed.

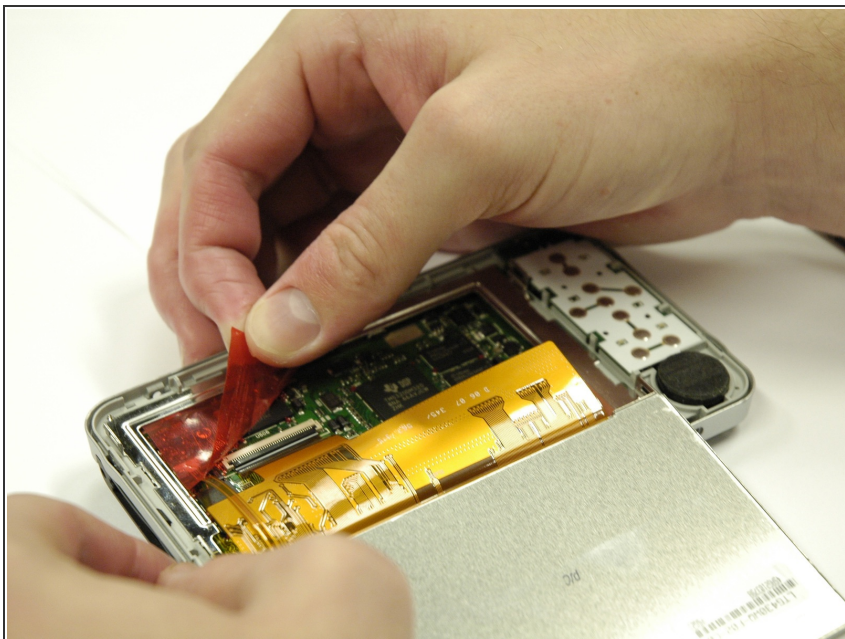
## Step 4 — LCD Screen



- Use a spudger to separate the metal tabs that hold the screen in place on the right side.

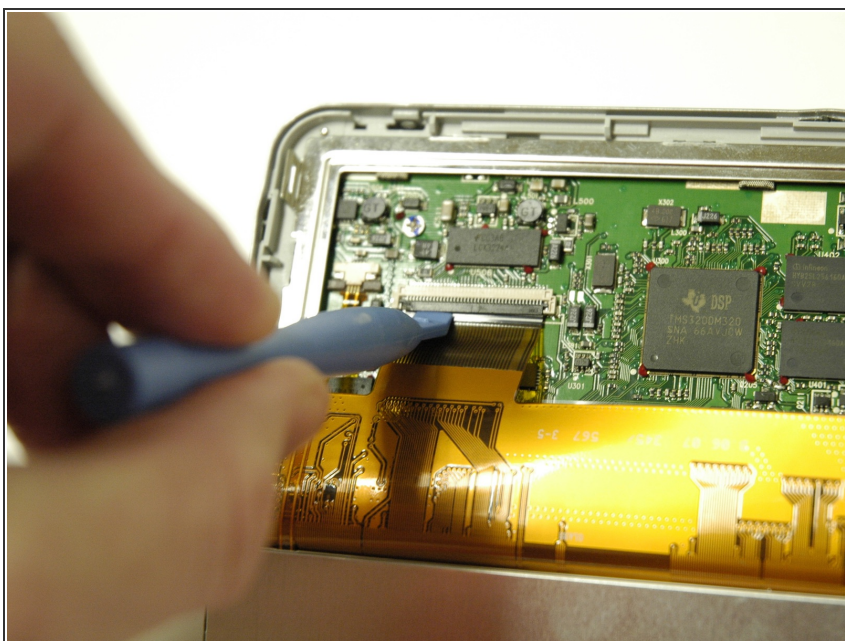
⚠ The screen is still attached underneath with two ribbon cables. Lift it very carefully.

## Step 5



- Put the screen face down so you can see where the ribbon cables are attached.
- Remove the red sticker that covers the ribbon cable connections.

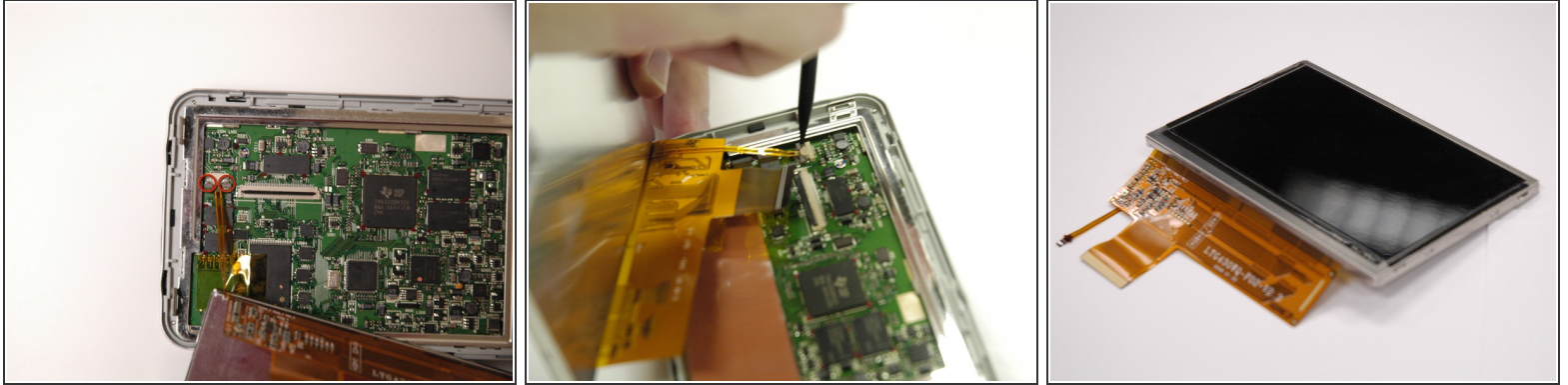
## Step 6



- Use a plastic opening tool to get underneath the black flap on the larger ribbon cable connection and lift it.



## Step 7



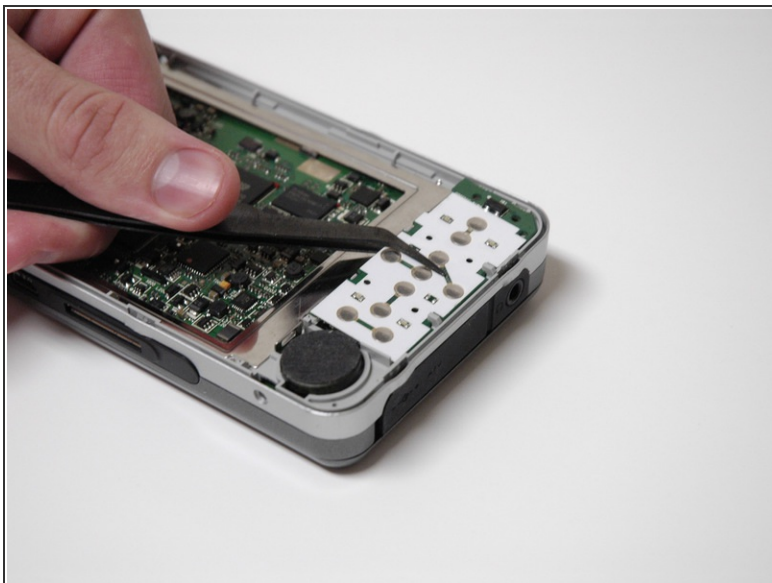
- Use a spudger to slide the two small gray tabs away from the ribbon cable connection.
- Remove the screen from the device.

## Step 8 — Keypad



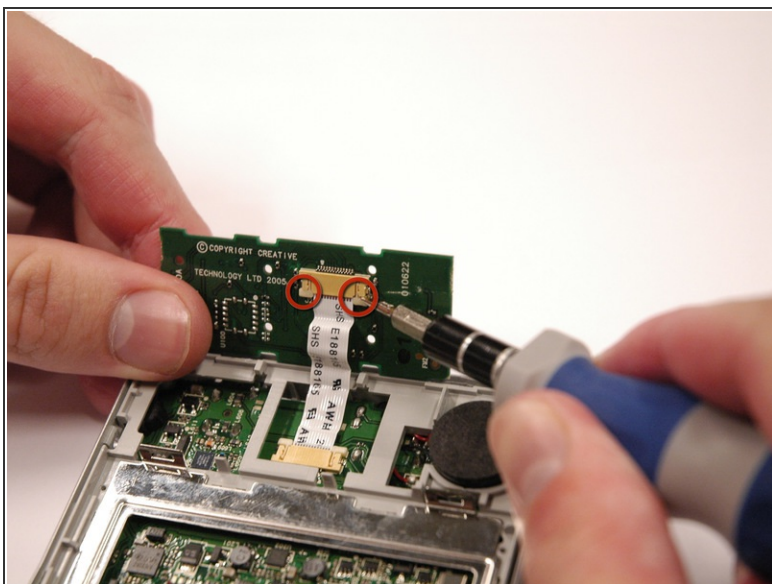
- Peel the orange sticker off of the motherboard.

## Step 9



- Lift the keypad from the left side and use tweezers to slide it out to the left.

## Step 10



- Use a small flat head screw driver to slide the white tabs away from the ribbon cable connection.
- Remove the ribbon cable from the keypad.

To reassemble your device, follow these instructions in reverse order.

